



IT Manager · Jeddah, Saudi Arabia



I keep a construction company connected, secure and running, and I build the platforms that make its work faster. More than 18 years in IT, from Khartoum to Jeddah.

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01 · THE RECORD

+40%

system reliability
after the network
redesign

99.9%

network uptime, held
for eight years

-30%

unauthorized access
incidents in six
months

18+

years in IT and
telecommunications

12

platforms and
websites designed
and shipped

02 · THE JOURNEY

From Khartoum to Jeddah

IT Manager · NOW

2022 - Present

Saudi Salco Contracting Company · Jeddah, Saudi Arabia

Directs all IT operations: network efficiency up 15%, security incidents down 30%, downtime down 20% and user satisfaction up 25%.

Network & System Administrator

2014 - 2022

Saudi Salco Contracting Company · Jeddah, Saudi Arabia

LAN, WAN and servers at 99.9% uptime for eight years. Throughput up 25%, downtime down 30%, security breaches down 40%.

Technical Support Specialist

2012 - 2013

Zaid Alhussain & Brothers Group · Jeddah, Saudi Arabia

Supported more than 100 employees, lifting productivity by 15% and cutting downtime by 25%.

Network Administrator

2010 - 2012

Alrashideen · Khartoum, Sudan

Over 100 network issues resolved while holding 99.9% uptime, and network efficiency raised by 20%.

Technical Support Specialist

2008 - 2009

Azza Maintenance · Khartoum, Sudan

95% of issues resolved within 30 minutes and a 98% user satisfaction rate. User training lifted proficiency by 30%.

Platforms I designed and built



EsalPay PAYMENTS

Bank-transfer payments made safe: it reads every receipt, checks it, and blocks duplicates across all merchants.

esalpay.co.business



Wajba RESTAURANTS SAAS

Restaurant ordering: QR menus, kitchen screens, and a local edition that keeps working offline and syncs to the cloud.



Diwan HR HR & PAYROLL

Bilingual Saudi HR and payroll: contracts, attendance, payslips and multi-company accounts.



Warid Help Desk IT TICKETING

IT support by email and portal, WhatsApp sign-in codes, and an employee self-service area.



Uhda ASSET CUSTODY

Every company device handed over and returned with an e-signed record and a full history.



Lamha SCREEN RECORDING

Record your screen and camera, then share a link instantly. A lighter alternative to Loom.

lamha.co.business



Linkloom BOOKMARKS

A Chrome extension with cloud sync, colour cards, collections and one-click import.

linkloom.co.business



QueryNest DATABASE HOSTING

Managed MySQL databases created in seconds, with a secure HTTPS API.

querynest.co.business



Shifa HOSPITAL BOOKINGS

An appointments marketplace: a site for each hospital, WhatsApp login and live doctor availability.



GeoClock ATTENDANCE

Staff attendance locked to location: checking in only works on site.



elebooks DIGITAL BOOKSTORE

An e-book store with 3D covers, look-inside previews, WhatsApp alerts and instant PDF downloads.

elebooks.store



SALCO website CORPORATE SITE

A bilingual corporate website with a satellite project map, a 3D globe and 39 project pages.

salco-sa.com

04 • THE TOOLKIT

- IT Management
- Project Leadership
- Network Design
- Network Administration
- Routing & Switching
- Network Security
- Active Directory
- Windows Server
- LAN / WAN
- System Migration
- Help Desk & ITSM
- Backup & Recovery
- Web Platforms
- PHP & MySQL
- JavaScript
- WordPress
- APIs & Automation
- WhatsApp Integrations
- AI Tools
- Cloud & Hosting
- Team Leadership
- Vendor Management
- Firewalls
- E-Signatures

EDUCATION

B.Sc. Information Technology The Future University - Khartoum, Sudan

2002 - 2007

A foundation in designing and managing IT infrastructure, with cross-disciplinary team projects that built leadership early.

05 • THE HANDSHAKE

The network is up. Let's connect.

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Connection established



Scan to save the contact